Supplemental Nutrition Assistance Program (SNAP) Emergency Allotments

What You Need to Know

On April 7, 2020, the Ohio Department of Job and Family Services (ODJFS) announced there will be emergency SNAP (food assistance) payments sent to many SNAP households to help buy food during the pandemic crisis. Congress approved these additional SNAP payments in response to the COVID-19 pandemic.

Will I get additional SNAP benefits?

Based on the decision made by United States Department of Agriculture and Food and Nutrition Services, if your monthly SNAP benefit is:

- Less than the maximum SNAP for your household size, you will get an additional benefit up to the maximum SNAP amount.
- Equal to the maximum SNAP benefit, you will not get more SNAP benefits.

When will I get the additional SNAP benefits?

- Eligible households will automatically get the additional SNAP benefits on their existing EBT card. ODJFS is identifying the cases that will receive the additional March and April supplements.
- In early April, the first supplemental SNAP benefit will be added for households that received SNAP for the month of March.
- The second supplemental SNAP benefit will be added for households that received SNAP for the month of April. Information about this payment has not been given yet.

How can I find out my current SNAP benefit and if I got my additional SNAP benefits?

- ODJFS will not send a notice if you get extra SNAP.
- You can check your balance and your monthly SNAP benefit amount by:
  - Calling EBT Customer Service at 1-866-386-3071 (the number on the back of your EBT card) to check your balance.
  - Calling Ohio Benefits at 1-844-640-OHIO (6446). Enter your SSN and DOB to hear an automated message with your monthly SNAP benefit amount.

Please understand the customer service representative handling your call will not be able to provide you with additional information on your Supplemental SNAP benefit amount nor when it will be added to your EBT card.